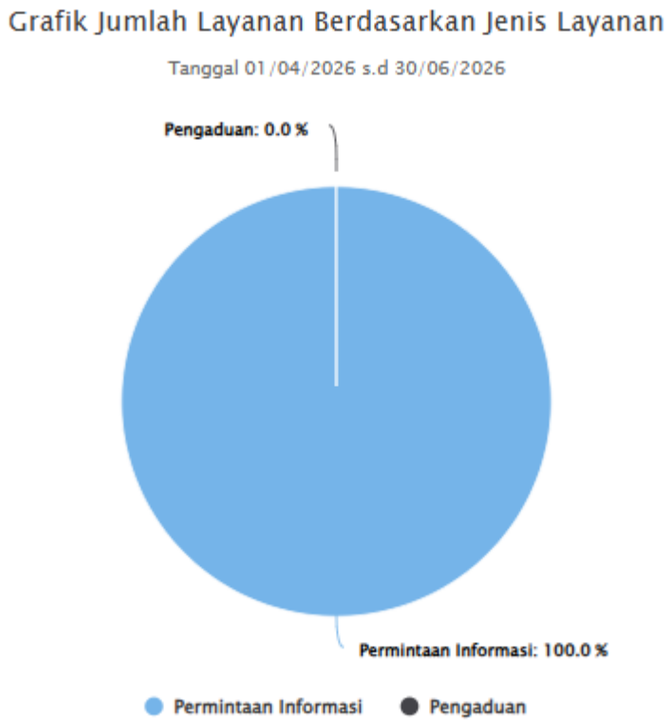
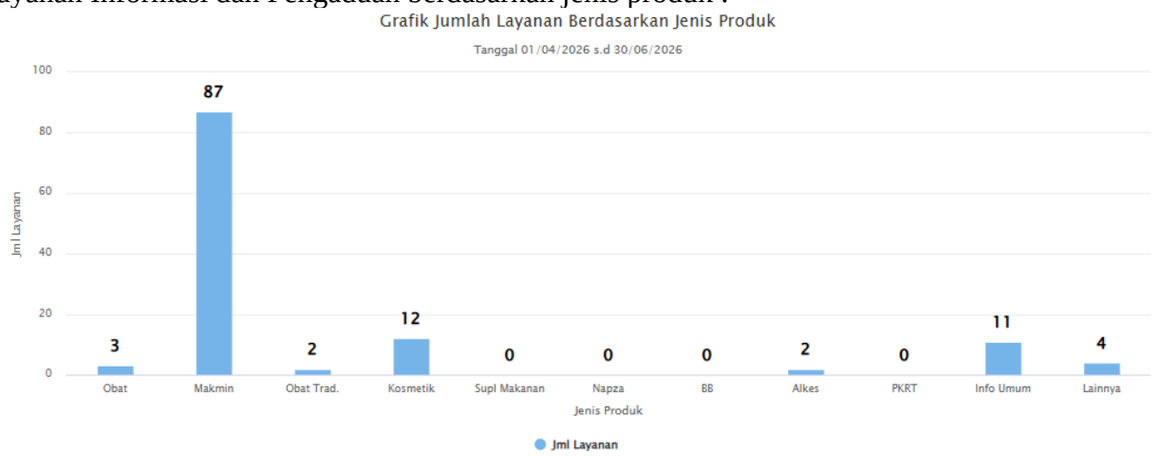
LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2026

TRIWULAN II TAHUN 2026

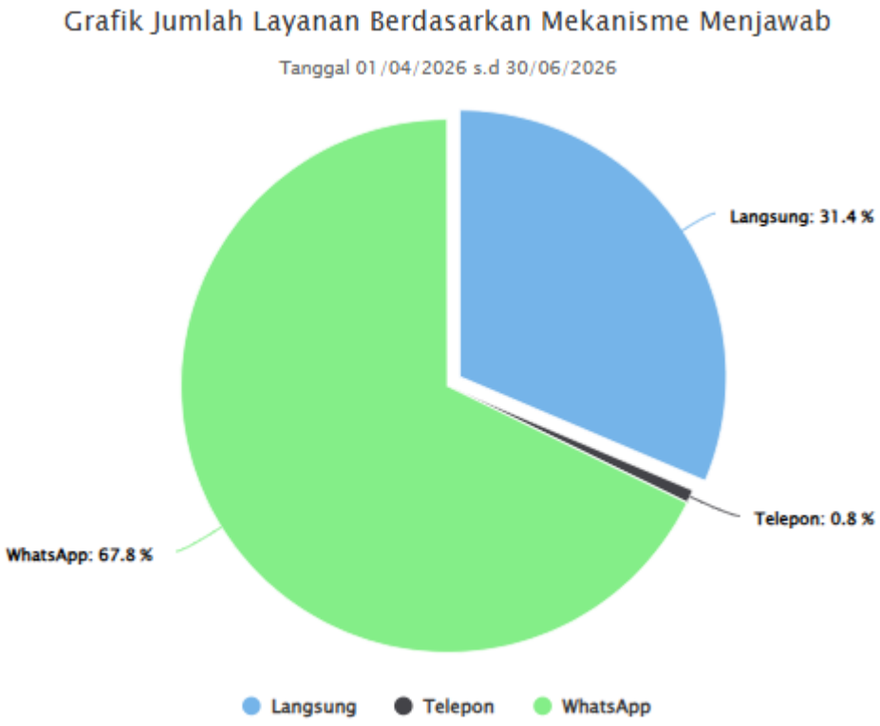
Pada Bulan April – Juni 2026 jumlah total pelaporan dengan simpellpk adalah 100 pelaporan yang terdiri dari 100 permintaan informasi dan 0 pengaduan.



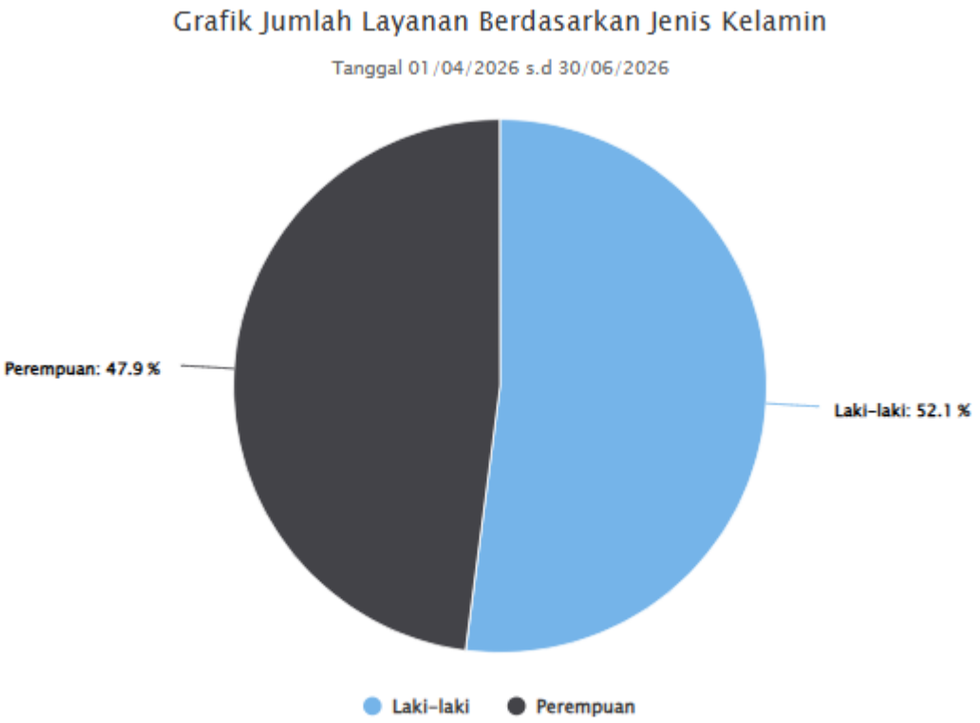
Layanan Informasi dan Pengaduan berdasarkan jenis produk :



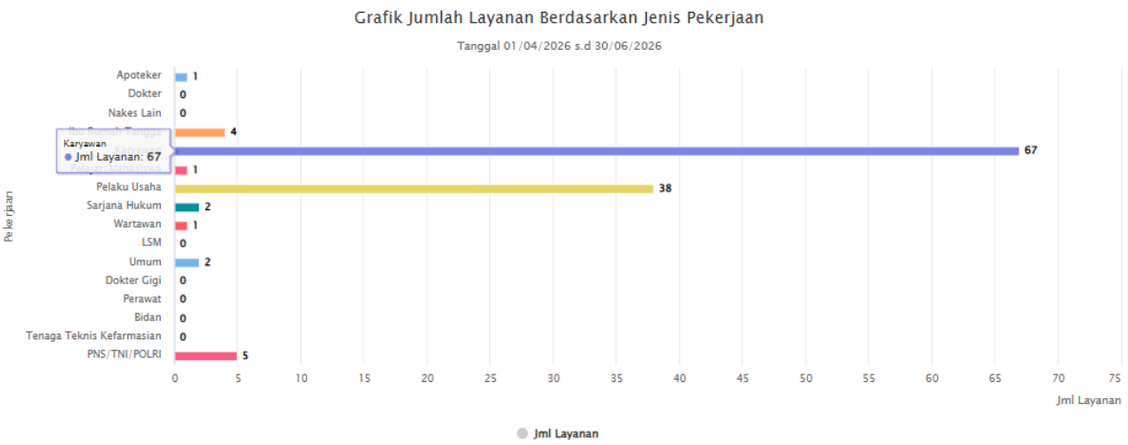
Layanan Informasi dan Pengaduan berdasarkan mekanisme menjawab :



Layanan Informasi dan Pengaduan berdasarkan jenis kelamin pelapor :



Layanan Informasi dan Pengaduan berdasarkan pekerjaan pelapor :



KELOMPOK JENIS KOMODITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Obat	3	2.48%	0	0%	0	0%	3	2.48%
Pangan	87	71.9%	0	0%	0	0%	87	71.9%
Obat Tradisional	2	1.65%	0	0%	0	0%	2	1.65%
Kosmetika	12	9.92%	0	0%	0	0%	12	9.92%
Suplemen Kesehatan	0	0%	0	0%	0	0%	0	0%
Napza	0	0%	0	0%	0	0%	0	0%
Bahan Berbahaya	0	0%	0	0%	0	0%	0	0%
Alat Kesehatan	2	1.65%	0	0%	0	0%	2	1.65%
PKRT	0	0%	0	0%	0	0%	0	0%
Info Umum	11	9.09%	0	0%	0	0%	11	9.09%
Lainnya	4	3.31%	0	0%	0	0%	4	3.31%
JUMLAH	121	100%	0	0%	0	0%	121	100%

KELOMPOK MEKANISME MENJAWAB

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Email	0	0%	0	0%	0	0%	0	0%
Langsung	38	31.4%	0	0%	0	0%	38	31.4%
Telepon	1	0.83%	0	0%	0	0%	1	0.83%
Fax	0	0%	0	0%	0	0%	0	0%
Surat	0	0%	0	0%	0	0%	0	0%
SMS	0	0%	0	0%	0	0%	0	0%
Medsos	0	0%	0	0%	0	0%	0	0%
Mobile	0	0%	0	0%	0	0%	0	0%
Kotak Saran	0	0%	0	0%	0	0%	0	0%
WhatsApp	82	67.77%	0	0%	0	0%	82	67.77%
Aplikasi Lain	0	0%	0	0%	0	0%	0	0%
JUMLAH	121	100%	0	0%	0	0%	121	100%

JENIS PROFESI KONSUMEN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Apoteker	1	0.83%	0	0%	0	0%	1	0.83%
Dokter	0	0%	0	0%	0	0%	0	0%
Nakes Lain	0	0%	0	0%	0	0%	0	0%
Ibu Rumah Tangga	4	3.31%	0	0%	0	0%	4	3.31%
Karyawan	67	55.37%	0	0%	0	0%	67	55.37%
Pelajar/Mahasiswa	1	0.83%	0	0%	0	0%	1	0.83%
Pelaku Usaha	38	31.4%	0	0%	0	0%	38	31.4%
Sarjana Hukum	2	1.65%	0	0%	0	0%	2	1.65%
Wartawan	1	0.83%	0	0%	0	0%	1	0.83%
LSM	0	0%	0	0%	0	0%	0	0%
Umum	2	1.65%	0	0%	0	0%	2	1.65%
Dokter Gigi	0	0%	0	0%	0	0%	0	0%
Perawat	0	0%	0	0%	0	0%	0	0%
Bidan	0	0%	0	0%	0	0%	0	0%
Tenaga Teknis Kefarmasian	0	0%	0	0%	0	0%	0	0%
PNS/TNI/POLRI	5	4.13%	0	0%	0	0%	5	4.13%
JUMLAH	121	100%	0	0%	0	0%	121	100%

KELOMPOK INFORMASI PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Farmakologi	0	0%	0	0%	0	0%	0	0%
Mutu	5	4.13%	0	0%	0	0%	5	4.13%
Legalitas	100	82.64%	0	0%	0	0%	100	82.64%
Penandaan	3	2.48%	0	0%	0	0%	3	2.48%
Informasi lain ttg produk	0	0%	0	0%	0	0%	0	0%
Info Umum	13	10.74%	0	0%	0	0%	13	10.74%
JUMLAH	121	100%	0	0%	0	0%	121	100%

KELOMPOK FARMAKOLOGI

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Kontraindikasi	0	0%	0	0%	0	0%	0	0%
Efek samping	0	0%	0	0%	0	0%	0	0%
Indikasi/Khasiat/Kegunaan/Manfaat	0	0%	0	0%	0	0%	0	0%
Dosis	0	0%	0	0%	0	0%	0	0%
Interaksi	0	0%	0	0%	0	0%	0	0%
Aturan Pakai	0	0%	0	0%	0	0%	0	0%
Farmakokinetika/farmakodinamika	0	0%	0	0%	0	0%	0	0%
Peringatan	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK MUTU

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Pengujian	4	80%	0	0%	0	0%	4	80%
Cara Penyimpanan	0	0%	0	0%	0	0%	0	0%
Stabilitas	0	0%	0	0%	0	0%	0	0%
Zat Pengawet	0	0%	0	0%	0	0%	0	0%
Zat Pemanis	0	0%	0	0%	0	0%	0	0%
Zat Pewarna	0	0%	0	0%	0	0%	0	0%
BTP Lain	0	0%	0	0%	0	0%	0	0%
Angka Kecukupan Gizi	1	20%	0	0%	0	0%	1	20%
JUMLAH	5	100%	0	0%	0	0%	5	100%

KELOMPOK LEGALITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Proses pendaftaran	81	81%	0	0%	0	0%	81	81%
Sertifikasi	13	13%	0	0%	0	0%	13	13%
Inspeksi	1	1%	0	0%	0	0%	1	1%
Produk Terdaftar	4	4%	0	0%	0	0%	4	4%
Public Warning	1	1%	0	0%	0	0%	1	1%
Periklanan	0	0%	0	0%	0	0%	0	0%
JUMLAH	100	100%	0	0%	0	0%	100	100%

KELOMPOK PENANDAAN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Label Halal	0	0%	0	0%	0	0%	0	0%
No. Batch	0	0%	0	0%	0	0%	0	0%
No.Registrasi	1	33.33%	0	0%	0	0%	1	33.33%
Tanggal Daluarsa	0	0%	0	0%	0	0%	0	0%
Komposisi	1	33.33%	0	0%	0	0%	1	33.33%
Desain kemasan	1	33.33%	0	0%	0	0%	1	33.33%
Logo	0	0%	0	0%	0	0%	0	0%
JUMLAH	3	100%	0	0%	0	0%	3	100%

KELOMPOK INFO LAIN TTG PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Harga	0	0%	0	0%	0	0%	0	0%
Literatur/Peraturan	0	0%	0	0%	0	0%	0	0%
Produsen/Distributor	0	0%	0	0%	0	0%	0	0%
Brosur/Buletin/Leaflet/Makalah	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK INFO UMUM

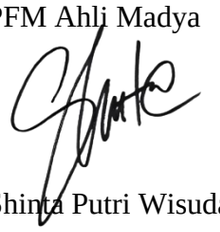
	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Management Badan POM	3	23.08%	0	0%	0	0%	3	23.08%
Petugas Yanblik	10	76.92%	0	0%	0	0%	10	76.92%
JUMLAH	13	100%	0	0%	0	0%	13	100%

Mengetahui
Kepala Balai POM di Batam



Ully Mandasari, S. Farm., Apt., M.H

Batam, 01 Juli 2026
PFM Ahli Madya



Shinta Putri Wisuda, S.Farm, Apt.